

FAQs – Gambling Establishments

Q: Can gambling establishment employees self-exclude? If so, does their employment have to be terminated?

A: Yes, an employee may self-exclude. No, they may continue to work in the establishment. However, they may not participate in any gaming activity as a player.

Q: Where do we send confiscated money apprehended from Self-Exclusion/Self-Restriction participants?

A: Department of Alcohol and Drug Programs, Office of Problem Gambling, 1700 K Street 2nd floor, Sacramento CA 95811.

Q: Where can we get problem gambling materials?

A: These materials can be obtained by contacting the Office of Problem and Pathological Gambling at <http://www.adp.ca.gov/opg/>. Brochures and posters are free of charge.

Q: Do we have to post responsible gambling information? If so, where should it be posted?

A: Yes. In accordance with Title 4. Business Regulations, Division 18, Section 12461, **Posting Referral Information**, “(a) Each licensee, by July 1, 2007, shall post or provide, at patron gambling entrances or exits, and in conspicuous places in or near gambling areas and any areas where cash or credit are available to patrons, accessible written materials concerning the nature and symptoms of problem gambling...”. “(b) If the licensee operates a web site for the gambling establishment, by July 1, 2007, that web site shall contain a responsible gambling message...”.

Q: Do we have to include a problem gambling message in all advertisements?

A: Yes. In accordance with Title 4. Business Regulations, Division 18, Section 12461(c), “If the licensee produces any advertising material, by July 1, 2007, such material shall contain a responsible gambling message...”.

Q: Is there information on how to train employees on Self-Exclusion and Self-Restriction?

A: Yes. The Bureau of Gambling Control offers a toolkit specifically for training gambling establishment employees. This toolkit is free of charge and can be mailed upon request.

Q: If a nonprofit organization wants to host a charitable gambling fundraiser at a licensed gambling establishment, do they need to register with the Bureau of Gambling Control?

A: No, but the gambling establishment must be approved by the Bureau for the tournament under the Gambling Control Act and regulations.